

Your Vodafone Bill

Bill Issue Date: 02/04/2023

Usage Period March 01 - March 31
Your bill cycle starts from 1st to last day of every month

Your Account Number
1134586773061
Useful Information:
Check your balance through My Vodafone app

Bill Number

B1-757058719

Hi DMITRY RUKHLENKO,

Payment to be made via

-  www.vf.qa/app
-  www.vodafone.qa/pay
-  www.vodafone.qa/stores

Your total amount is **QR 60.00**
Outstanding Amount : **QR -10.00**
Current Bill : **QR 70.00**
: **Due 17 April**

		Plan Charges	Monthly Extras	One Off Extras	Additional Usage	Total
		(QR)	(QR)	(QR)	(QR)	(QR)
	Giga Home	50.00	20.00	0.00	0.00	70.00
This Month Amount						70.00
Last Month Outstanding Amount						-10.00
Total						QR 60.00

Tariffs have been filed with the Communications Regulatory Authority. They are available at www.vf.qa/tariff

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www.ipay.qa



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Information you need to know :

- This bill covers any usages incurred outside your plan and your monthly plan subscription for the next month.
- Your roaming charges might take up to 45 days to reflect on your next bill.
- If you have queries about the charges on your monthly bill, please contact us within 45 days from the bill date. All billing related claims or disputes will expire after 12 months of the bill issue date.
- Any payment, which is made on your bill cycle day (1st or 15th of the month), will show on your next bill.
- To avoid service interruptions, please ensure full payment of this bill before the due date. Vodafone will exercise its right to disconnect and re-use any number that has been suspended for a period of 6 months due to non-payment of the bill.
- A 12 months minimum subscription period is required for GigaHome plans and Star Number promotion subscription. Penalty charges prorated will apply if you migrate or disconnect before the commitment period.
- If you change your plan from postpaid to prepaid, migration fee may apply. If you change, your plan will lose the benefits of the earlier plan.
- All your billing and payment related notifications are sent to the notification number registered on your account. To find out or change your notification number please contact us through chat deep link. <https://mva.qa/deeplink/chat>

Bill Limit

You now have the ability to restrict the amount you pay on your monthly bill by applying a limit on top of your monthly plan fees. Once the limit is set, your usage, add-ons, and value added services will not exceed the set amount. This can be applied per mobile number and your bill will show the last limit that was set before the billing period. You can manage your bill limits by visiting the My Vodafone App or by dialling *100#

Credit Limit

Vodafone sets a default credit limit on your account and all postpaid services attached to the account will be subject to this limit. The credit limit will restrict the use or purchase of services such as out of bundle voice calls, mobile data, SMS or any Value Added Services once this limit is reached. The credit limit will not stop any billing for your monthly recurring charges such: plan fees, add-ons etc. Should the billed amount exceed the set credit limit, you are still obliged to pay the full amount due for all charges incurred.



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For Help and support you can chat with us by downloading the My Vodafone from the App Store or Google Play store
My Vodafone App
Download on the App Store | Get it on Google Play

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 Bill breakdown for
Giga Home

Plan				QR 300.00
GigaHome Classic 300 TB -F				
From 01/04/2023 To 30/04/2023				300.00
Broadband		100 Mbps		
Fixed Voice		97440028307		
Bundles and Extras	From	To	Onetime/Recurring	QR 20.00
Broadband CPE	01/04/2023	30/04/2023	Recurring	0.00
Fiber Mesh	01/04/2023	30/04/2023	Recurring	20.00
The Entertainer Free	01/04/2023	30/04/2023	Recurring	0.00
Discounts	From		To	QR -250.00
Special Discount - 3 Months Free		01/04/2023	30/04/2023	-250.00
Total				70.00